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# Integrated Washing Machine

LAM8775




User Guide & Instructions

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# LAMONA

Exclusive to Howdens Joinery Co.

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# Register my appliance

Register your Lamona appliance purchased from Howdens Joinery to allow us to easily contact you in the event of important product updates at:

**[www.howdens.com/appliance-registration](http://www.howdens.com/appliance-registration)**

## LAMONA

Exclusive to Howdens Joinery Co.

See back page for product serial number



Only use the washing machine after carefully reading these instructions. We recommend you always keep this manual on hand and in good condition for future reference.

#### **FOR U.K. ONLY**

***On receipt of your appliance please check it carefully for damage. Any damage found must be reported immediately.***

***A damaged appliance should not be installed or used.***

Each product is identified by a unique 16-character code, also called the “serial number”, printed on the sticker. This can be found inside the door opening. This code is a unique code for your product that you will need to register the product warranty, or if you need to contact the Customer Service Centre.

## **Environmental conditions**



This appliance is marked according to the European directive 2012/19/EU on Waste Electrical and Electronic Equipment (WEEE).

WEEE contains both polluting substances (which can cause negative consequences for the environment) and basic components (which can be re-used). It is important to have WEEE subjected to specific treatments, in order to remove and dispose properly all pollutants, and recover and recycle all materials. Individuals can play an important role in ensuring that WEEE does not become an environmental issue; it is essential to follow some basic rules:

- WEEE should not be treated as household waste;
- WEEE should be handed over to the relevant collection points managed by the municipality or by registered companies. In many countries, for large WEEE, home collection could be present.

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# 1. GENERAL SAFETY RULES

- This appliance is intended to be used in household and similar applications such as:
  - Staff kitchen areas in shops, offices and other working environments;
  - Farm houses;
  - By clients in hotels, motels and other residential type environments;
  - Bed and breakfast type environments.(See Guarantee page.) A different use of this appliance to a normal household domestic use environment is not recommended. If the appliance is used in a manner inconsistent with this it may reduce the life of the appliance and may void the manufacturer's warranty. Any damage to the appliance or other damage or loss arising through use that is not consistent with domestic or household use (even if located in a domestic or household environment) shall not be accepted by the manufacturer to the fullest extent permitted by law.
- This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

Children shall not play with the appliance. Cleaning and user maintenance shall not be made by children without supervision.

- Children should be supervised to ensure that they do not play with the appliance.
- Children of less than 3 years should be kept away unless continuously supervised.
- If the supply cord is damaged, it must be replaced by a special cord or assembly available from the manufacturer or its service agent.
- Only use the hose-sets supplied with the appliance for the water supply connection (do not reuse old hose-sets).
- Water pressure must be between 0.05 MPa and 0.8 MPa.
- Make sure carpets or rugs do not obstruct the base or any of the ventilation openings.
- After installation, the appliance must be positioned so that the plug is accessible.
- The maximum load capacity of dry clothes depends on the model used (see control panel).
- To consult the product technical specification please refer to the manufacturer website.

## Electrical connections and safety instructions

- The technical details (supply voltage and power input) are indicated on the product rating plate
- Make sure that the electrical system is earthed, complies with all applicable law and that the (electricity) socket is compatible with the plug of the appliance. Otherwise, seek qualified professional assistance.
- The use of converters, multiple sockets or extension cords is strongly advised against
- Before cleaning or maintaining the washing machine, unplug the appliance and turn off the water tap.
- Do not pull on the power cord or appliance to unplug the machine.
- Make sure there is no water in the drum before opening the door.
- Do not expose the washing machine to rain, direct sunlight or other weather elements. Protect from possible freezing.
- When moving, do not lift the washing machine by the knobs or detergent drawer; during transport, never rest the door on the trolley. We recommend two people lift the washing machine.
- In the event of fault and/or malfunction, turn off the washing machine, close the water tap and do not tamper with the appliance. Immediately contact the Customer Service Centre and only use original spare parts. Failure to observe these instruction may jeopardise appliance safety.



**WARNING:**  
water may reach very high temperatures during the wash cycle.

## 2. INSTALLATION

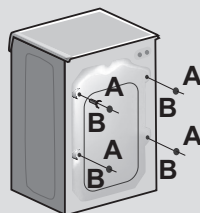
- Remove the **4** transportation screws (**A**) on the back and remove the **4** flat washers, rubber bungs and plastic spacer tubes (**B**) as illustrated in **figure 1**.
- During the removal of the screws occasionally spacer tubes fall inside the product, these can be removed by tilting the product forward and recovering them from the floor or inside the base of the machine.
- Cover the open transportation screw holes with the **4** plastic caps included in the instruction bag.



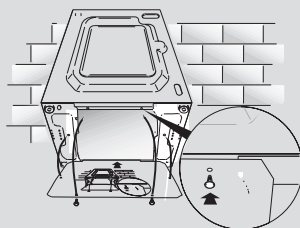
**WARNING:**  
keep packaging materials  
away from children.

- Place the corrugated plastic sheet, found on top of the appliance during the unpacking process, into the base of the appliance as shown in **figure 2**.

①

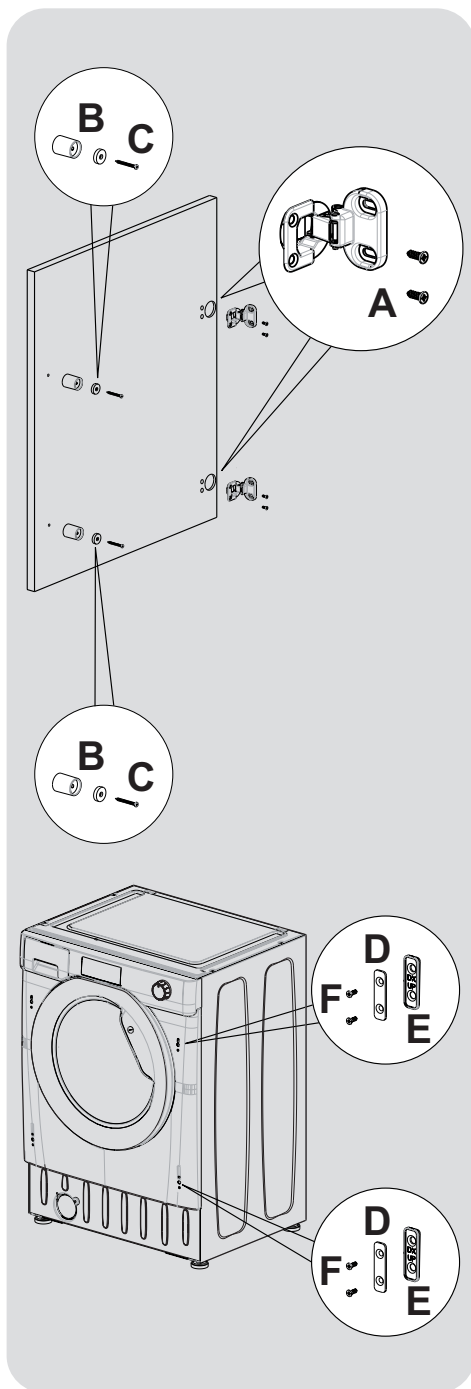


②



## Instructions for mounting the furniture door

- Measure, mark and drill upper hinge hole in frontal (387.5 mm from bottom pre-drilled hole). It is possible to mount the hinges and closure magnet on the right or left-hand side depending on your requirements. Mark the screw hole positions, then drill out these positions.
- Fix the hinges in place with the 4 screws provided (**A**).
- Fix the magnet (**B**) in place using screw (**C**).
- Mount the plate (**D**) on the right or left-hand side, depending on your installation requirements. Place the plastic support (**E**) under the plate and fix it in position with screw (**F**).

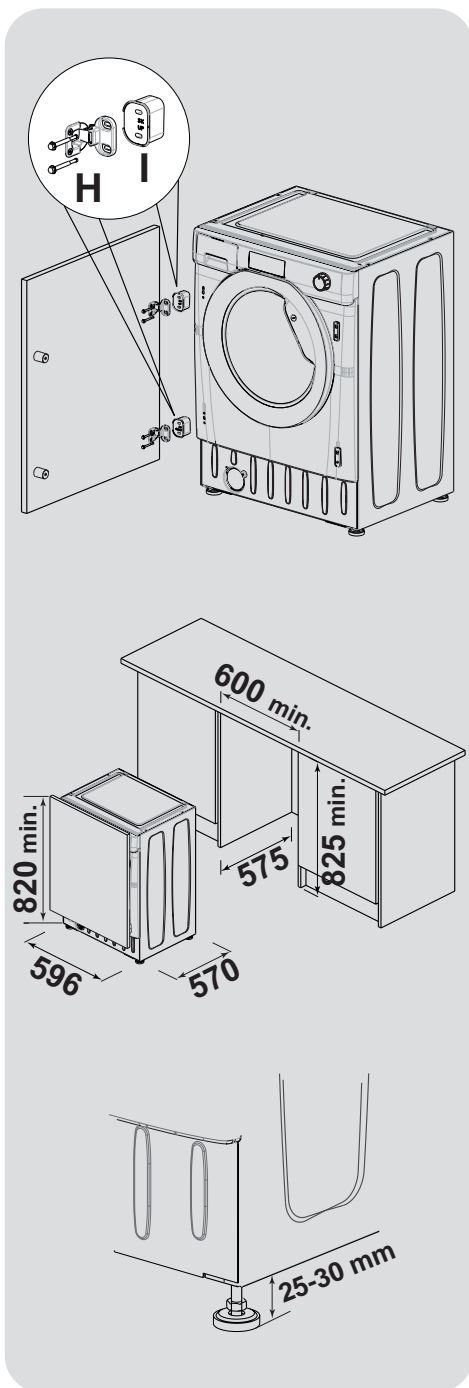


- Mount the furniture door to the front of the washer using the hinges. Place the spacers (I) under the hinges (H) and then fix in position with screw (H).

**We suggest mounting the furniture door so that it opens towards the left, which is the same direction as the porthole door. This will leave more space when you are loading washing into the appliance.**

- Slide the washer into an opening of the size indicated in the diagram opposite. A furniture plinth may be run across the front of the appliance, but its height will be dictated by the height the washer is set at.

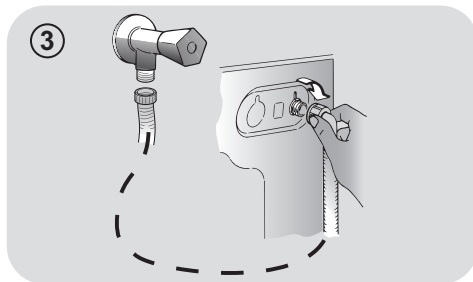
- The 4 adjustable feet allow the height of the washer to be adjusted from 820 mm to a maximum of 840 mm. Raise the feet to your desired height and then fully tighten the lock nut to the base of the washer.





## Hydraulic connections

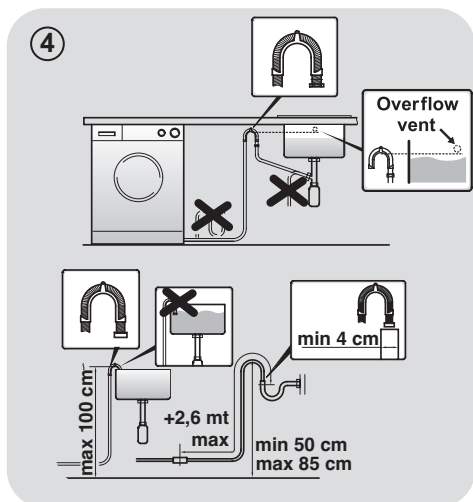
- Connect the water hose to the water supply tap (**fig. 3**) only using the hose supplied with the appliance (do not reuse old hose-sets).



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## Setting

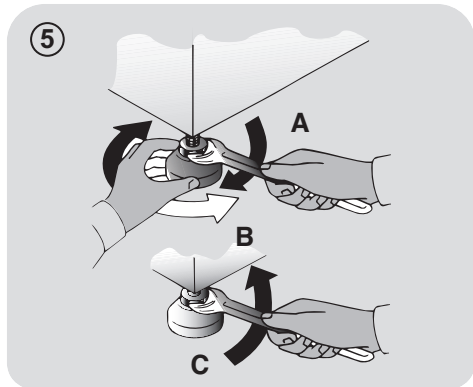
- The washing machine should be installed in its final position such that the water fill hose is **not kinked or trapped**. The corrugated drain hose should be inserted into suitable drain pipe of between 50 cm and 85 cm height above the floor using the curved drain hose support. If an under sink connection is used the drain hose must be routed above the sink overflow opening to prevent back siphoning. Care must be taken to **avoid kinking or trapping the drain hose** (**fig. 4**).
- Make final adjustments to feet if necessary to align frontals as illustrated in **figure 5**:
  - a. turn the nut clockwise to release the screw;
  - b. rotate the foot to raise or lower it until it touches to the floor;
  - c. lock the foot, screwing in the nut, until it tightens against to the bottom of the washing machine.
- Plug in the appliance.



### WARNING:

contact the Customer Service Centre should the power cord need replacement.

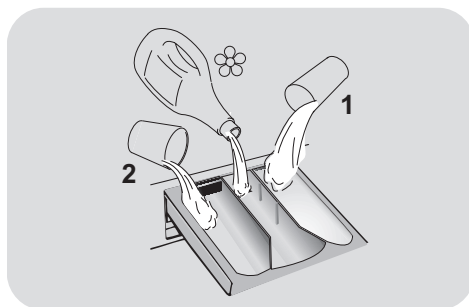
Installation faults are not covered by the manufacturers warranty.



### 3. DETERGENT DRAWER

The detergent draw is split into 3 compartments as illustrated in **figure**:

- **compartment "1"**: for prewash detergent;
- **compartment "🌸"**: for fabric softeners, additives etc. (**Dilute concentrated softeners**).



#### **WARNING:**

only use liquid additive products; the washing machine is set to automatically dose additives at each cycle during the last rinse.

- **compartment "2"**: for washing detergent.



#### **WARNING:**

Do not overfill detergent section. Some detergents are not designed for use in the dispenser drawer but are supplied with their own dispenser that is placed in the drum directly.

Modern water and energy efficient washing machines need less detergent than older machines.

We recommend you try to reduce the quantity of detergent you use.

## 4. PRACTICAL HINTS

### Load tips

#### When sorting laundry, make sure:

- to have eliminated metallic objects such as hair clips, pins, coins, from laundry;
  - to have buttoned pillow cases, closed zips, tied loose belts and long robe ribbons;
  - to have removed rollers, hooks or clips from curtains;
  - to have carefully read clothing washing labels;
  - to have removed any persistent stains using specific detergents.
- When washing rugs, bedcovers or other heavy clothing, we recommend you avoid the spinning cycle due to risk of out of balance loads.
  - To wash wool, make sure the item can be machine washed. Check the fabric label.

### Helpful suggestions for the user

A guide to environmentally friendly and economic use of your appliance.

#### Maximise The Load Size

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.  
Save up to 50% energy by washing a full load instead of 2 half loads.

#### Do you need to pre-wash?

- For heavily soiled laundry only!  
SAVE detergent, time, water and between 5 to 15% energy consumption by NOT selecting Prewash for slight to normally soiled laundry.

#### Is a hot wash required?

- Pretreat stains with stain remover or soak dried in stains in water before washing to reduce the necessity of a hot wash programme. Save energy by using a low temperature wash programme.

Following is a **quick guide** with tips and recommendations on **detergent use at the various temperatures**. In any case, always read the instructions on the detergent for correct use and doses.

**When washing heavily soiled whites, we recommend using cotton programs of 60°C or above** and a normal washing powder (heavy duty) that contains bleaching agents that at medium/high temperatures provide excellent results.

**For washes between 40°C and 60°C** the type of detergent used needs to be appropriate for the type of fabric and level of soiling.

Normal powders are suitable for “white” or colour fast fabrics with high soiling, while liquid detergents or “colour protecting” powders are suitable for coloured fabrics with light levels of soiling.

**For washing at temperatures below 40°C** we recommend the use of liquid detergents or detergents specifically labelled as suitable for low temperature washing.

For washing **wool** or **silk**, only use detergents specifically formulated for these fabrics.

## 5. CLEANING AND MAINTENANCE

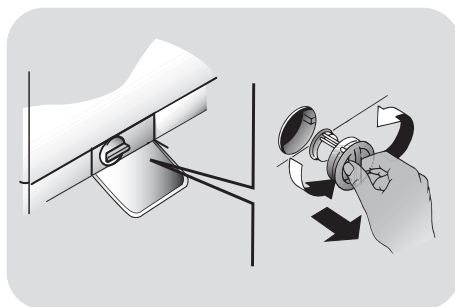
To clean the washing machine exterior, use a damp cloth, avoiding abrasives, alcohol and/or solvents. To maintain a good wash performance we recommend that the soap drawer and pump filters are regularly cleaned. A monthly service wash, using a proprietary cleaner is also recommended.

### Drawer cleaning

- We recommend you clean the drawer to avoid the build-up of detergent and softener residues.
- To do this, remove the drawer for cleaning using running water and a soft brush.
- Ensure the siphon cap is refitted before replacing the drawer into position.

### Filter cleaning

- The washing machine comes with a special filter able to trap large items, such as buttons and coins, which can block the pump.
- Ensure all the water has been emptied from the drum.
- Before unscrewing the filter, we recommend you place an absorbent towel under it to keep the floor dry. A small amount of water will come out of the filter as you remove it - this is normal.
- Turn the filter counter-clockwise to the limit stop.
- Remove and clean the filter; when finished, replace it turning it clockwise. The filter handle will be locked when it is not possible to turn any further and the handle is horizontal. Smearing a small amount of liquid soap on the filter seal will help refitting.



### Suggestions for storing or moving the appliance

- Should the washing machine be stored in an unheated room for a long period of time, drain all water from tubes.
- Unplug the washing machine.
- Detach the tube from the drainage system and clip on the rear of the machine and lower it, fully draining water into a bowl.
- Secure the drain tube with the drainage system and clip on the rear of the machine when finished.
- Keep the door glass and gasket clean.

**The manufacturers warranty only covers faults within the product of a mechanical or electrical nature. Faults caused by handling, installation or miss use are not covered and may incur a charge for any repair visit to resolve.**

## 6. QUICK USER GUIDE

This washing machine automatically adjusts the level of the water to the type and quantity of washing. This system gives a reduction in energy consumption and a saving in washing times.

### Program selection

- Turn on the washing machine and select the required program.
- Adjust the washing temperature if necessary and press the required "option" buttons.
- Press the **START/PAUSE** button to start washing.

*Should power go out when the washing machine is running, a special memory saves the settings and, when power returns, the machine resumes the cycle from where it left off.*

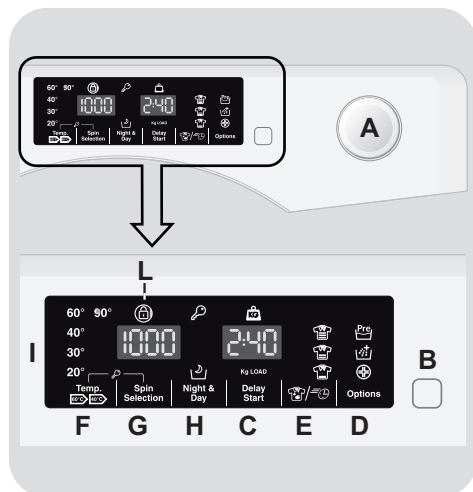
At the end of the programme, the message "End" will appear on the display.

**Wait until the DOOR LOCKED light has gone out before opening the door.**

- Turn off the washing machine.

For any type of wash, see the program table and follow the operating sequence as indicated.

## 7. CONTROLS AND PROGRAMS



**A** Programme selector with OFF position

**B** START/PAUSE button

**C** DELAY START button

**D** OPTIONS button

**E** QUICK / STAIN LEVEL button

**F** TEMPERATURE SELECTION button

**G** SPIN SELECTION button

**H** NIGHT & DAY button

**F+G** KEY LOCK

**I** Digital display

**L** DOOR LOCKED indicator light



## WARNING:

Please do not touch the display whilst connecting appliance to the power supply. The machine calibrates its systems during this time.

## PROGRAMME selector with OFF position

When the programme selector is turned the display lights up to show the settings for the programme selected.

For energy saving, at the end of the cycle or after an inactivity period, the display level contrast will decrease.

**N.B.:** To switch the machine off, turn the programme selector to the OFF position.

- Press the **START/PAUSE** button to start the selected cycle.
- Once a programme is selected the programme selector remains stationary on the selected programme until cycle ends.
- "End" will appear in the display at the end of the program and the DOOR LOCKED light will go off, it is now possible to open the door.
- Switch off the washing machine by turning the selector to **OFF**.

The programme selector must be returned to the OFF position at the end of each cycle or when starting a subsequent wash cycle prior to the next programme being selected and started.

## START/PAUSE button

Close the door **BEFORE** selecting the button **START/PAUSE**.

- Press to start the selected cycle.

When the **START/PAUSE** button has been pressed, the appliance can take a few seconds before it starts

## PAUSING THE MACHINE

- Keep the **START/PAUSE** button pressed for about **2** seconds (some light indicators and the residual time display will flash, showing that the machine is paused).

**For safety reasons, in some wash cycle phases, the door can be opened only if the level of the water is below its lower edge and if the temperature is less than 45°C. If these conditions are met, wait for the DOOR LOCKED light to switch off before opening the door.**

- Press the **START/PAUSE** button again to re-start the programme from the point it had been paused at.

## CANCELLING THE PROGRAMME

- To cancel the programme, set the selector to the **OFF** position.
- Wait **2 minutes** until the safety device unlocks the door.

## DELAY START button

- This button allows you to pre-programme the wash cycle to delay the start of the cycle for up to **24 hours**.
- To delay the start use the following procedure:
  - Select the required programme.

- Press the delay start button once to activate it (**h00** appears on the display) and then press it again to set a **1 hour** delay (**h01** appears on the display). The pre-set delay increases by **1 hour** each time the button is pressed, until **h24** appears on the display, at which point pressing the button again will reset the delay start to zero.
- Confirm by pressing the **START/PAUSE** button. The delay countdown will begin and when it has finished the programme will start automatically.

- It is possible to cancel the delay start by turning the programme selector to **OFF**.

*If there is any break in the power supply while the machine is operating, a special memory stores the selected programme and, when the power is restored, it continues where it left OFF.*

The following options must be selected before pressing the **START/PAUSE** button.

## OPTIONS button

This button allows you to choose between three different options:

### - PREWASHING

- This option allows you to make a prewash and it is particularly useful for heavily soiled loads (can be used only on some programmes as shown in the table of programmes).
- We recommend you use only 20% of the recommended quantity shown on the detergent pack.

### - EXTRA RINSE

- This option allows you to add one rinse at the end of the washing cycle and is useful for people with delicate and sensitive skin, for which a small amount of detergent residue can cause irritations or allergies.

- It is recommended to use this option for children's clothes, heavily soiled items, which may require more detergent to be used, or towelling products that tend to retain detergent.

### - HYGIENE +

Activated when you set 60°C of temperature. This option allows deep cleaning of your clothes by maintaining the same temperature for the whole wash.

If an option is selected that is not compatible with the selected programme then the option indicator light first flashes and then goes off.

## RAPID / STAIN LEVEL button

This button allows you to choose between two different options, depending on the selected programme.

### - QUICK

The button becomes active when you select the **QUICK (14'-30'-44' Min.)** programme on the knob and allows you to select one of three durations indicated.

### - STAIN LEVEL button

- Once the programme has been selected the wash time set for that programme will be automatically shown.
- This option allows you to choose between 3 levels of wash intensity modifying the length of the programme, depending on how much the fabrics are soiled (can only be used on some programmes as shown in the table of programmes).

## TEMPERATURE SELECTION button

- This button allows you to change the temperature of the wash cycles.
- It is not possible to raise the temperature over the maximum allowed for the programme, in order to protect the fabrics.

- If you want to carry out a cold wash all the indicators must be off.

## SPIN SELECTION button

- By pressing this button, it is possible to reduce the maximum speed, and if you wish, the spin cycle can be cancelled.
- If the label does not indicate specific information, it is possible to use the maximum spin expected in the program.

**To prevent damage to the fabrics, it is not possible to increase the speed over the maximum allowed for the programme.**

- To alter the spin cycle press the button until you reach the spin speed you would like to set.
- It is possible to modify the spin speed without pausing the machine.

**An over dosing of detergent can cause excessive foaming. If the appliance detects the presence of excessive foam, it may exclude the spinning phase or extend the duration of the program and increase water consumption.**

**The machine is fitted with a special electronic device, which prevents the spin cycle should the load be unbalanced. This reduces the noise and vibration in the machine and so prolongs the life of your machine.**

## NIGHT & DAY button

- This option reduces the intermediate spin speed to 400 rpm, where applicable, increases the water level during rinsing and keeps the laundry immersed in water after the final rinse.

- During the phase in which the water is held in the tub, the relevant indicator light blinks to show that the machine is at a standstill.

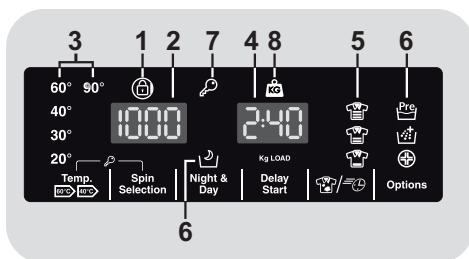
- Deselect the option to end the cycle with a spin dry (which may be reduced or cancelled using the appropriate button).
- Thanks to electronic control, the water in the intermediate phases is emptied silently, making this option very useful for washing at night.

## KEY LOCK/CHILD LOCK

- Pressing simultaneously the buttons **TEMPERATURE SELECTION** and **SPIN SELECTION** for about **3 seconds**, the machine allows you to lock the keys. In this way, you can avoid making accidental or unwanted changes if a button on the display is pressed during a cycle.
- The key lock can be simply cancelled by pressing the two buttons simultaneously again or turning off the appliance.

## Digital Display

The display's indicator system allows you to be constantly informed about the status of the machine.



### 1) DOOR LOCKED INDICATOR LIGHT

- The indicator light is illuminated when the door is fully closed.



**Close the door BEFORE selecting the START/PAUSE button.**

- When **START/PAUSE** is pressed on the machine with the door closed, the indicator will flash momentarily and then illuminate.

**If the door is not closed properly the light will flash for approx. 7 seconds, after which the machine will not commence the cycle.**

**Re-open and close the door, press START/PAUSE to start cycle.**

- Wait until the **DOOR LOCKED** light has gone out before opening the door.

## 2) SPIN SPEED

Shows the selected spin speed. May be changed using the spin selection button.

## 3) WASH TEMPERATURE INDICATOR LIGHTS

Shows the wash temperature of the selected programme. May be changed using the Temp. option button.

## 4) CYCLE DURATION

- When a programme is selected the display automatically shows the cycle duration, which can vary, depending on the options selected.
- Once the programme has started you will be kept informed constantly of the time remaining to the end of the wash.
- The appliance calculates the time to the end of the selected programme based upon a standard loading, during the cycle, the appliance corrects the time to that applicable to the size and composition of the load.

## 5) STAIN LEVEL INDICATORS LIGHTS

- Once the programme has been selected, the indicator light will automatically show the stain level set for that programme.

- Selecting a different stain level the relevant indicator will light up.

## 6) OPTIONS INDICATOR LIGHTS

The indicator lights show the option that can be selected by the relevant button.







## 7) KEY LOCK INDICATOR LIGHT

The indicator light show that the keys are locked.

## 8) Kg MODE (*function active only on certain programmes*)

- During the first minutes of the cycle, the **"Kg MODE"** indicator remain on while the intelligent sensor will weigh the laundry and adjust the cycle time, water and electricity consumption accordingly.
- Through every wash phase **"Kg MODE"** allows to monitor information on the wash load in the drum and in the first minutes of the wash it:
  - adjusts the amount of water required;
  - determines the length of the wash cycle;
  - controls rinsing according to the type of fabric selected to be washed it;
  - adjusts the rhythm of drum rotation for the type of fabric being washed;
  - recognizes the presence of lather, increasing, if necessary, the amount of water during rinsing;
  - adjusts the spin speed according to the load, thus avoiding any imbalance.

## Table of programmes

 <b>PROGRAMME</b>	 <b>(MAX.)</b>	<sup>1)</sup>  °C <b>(MAX.)</b>	<sup>1)</sup> 		
			2		1
<b>White Cottons</b> 2)	9	90°	●	●	(●)
<b>Cottons Eco</b>  *	9	60°	●	●	(●)
<b>Denim</b> 2)	3	40°	●	●	
<b>Eco 20°</b>	9	20°	●	●	
<b>Mixed</b> 2)	4,5	60°	●	●	(●)
<b>Delicates</b>	2,5	40°	●	●	
<b>Rinse</b>	-	-		●	
<b>Spin</b>	-	-			
<b>Drain</b>	-	-			
<b>Quick</b> <sup>3)</sup> <b>14'-30'-44'</b>	14'	30°	●	●	
	30'	30°	●	●	
	44'	40°	●	●	
<b>Dark Clothing</b>	4,5	40°	●	●	(●)
<b>Shirts</b> 2)	4,5	30°	●	●	(●)
<b>Silk</b>	2	30°	●	●	
<b>Woollens</b>	2	40°	●	●	
<b>Handwash</b>	2	30°	●	●	

**Please read these notes:**

- (●) Only with PREWASH option selected (programmes with PREWASH option available).
- 1) When a programme is selected the display shows the recommended wash temperature (the option button may allow this to be changed).
- 2) For the programmes shown you can adjust the duration and intensity of the wash using the STAIN LEVEL button.
- 3) Selecting the Quick programme on the dial, the Quick option button selects the 14', 30', or 44' wash.

**\* STANDARD COTTON PROGRAMMES  
ACCORDING TO (EU) No 1015/2010 and  
No 1061/2010.**

**COTTON PROGRAMME WITH A  
TEMPERATURE OF 60°C.**

**COTTON PROGRAMME WITH A  
TEMPERATURE OF 40°C.**

These are suitable to clean normally soiled cotton laundry and they are the most efficient programmes in terms of combined energy and water consumption for washing cotton laundry.

These programmes have been developed to be compliant with the temperature on the wash label on the garments and the actual water temperature may slightly differ from the declared temperature of the cycle.

## Programmes selection

To clean different types of fabrics and various levels of dirt, the washing machine has specific programs to meet every need of washing (see table of programmes).

### White Cottons

An intensive wash. The final spin at maximum speed gives more efficient water removal.

### Cottons Eco

This programme is suitable to clean normally soiled cotton laundry and it is the most efficient programme in terms of combined energy and water consumption for washing cotton laundry.

### Denim

This programme has been designed to have the highest quality cleaning of fabrics such as denim: ideal for removing dirt without affecting the elasticity of the fibres.

### Eco 20°

This innovative programme, allows you to wash different fabrics and colours together, such as cottons, synthetics and mixed fabrics at only 20°C and provides an excellent cleaning performance. Consumption on this programme is about 40% of a conventional 40°C cottons wash.

### Mixed

The washing and rinsing optimise the speed and rhythm of the drum action and water levels. The gentle spin, ensures a reduced formation of creases in the fabric.

### Delicates

This programme has reduced periods of drum rotation during the cycle and is particularly suitable for washing delicate fabrics. The wash cycle and rinses are carried out with a high level of water to ensure the best performance.

### Rinse

This programme performs 3 rinses with an intermediate spin (which can be reduced or excluded by using the appropriate button). It is used for rinsing any type of fabric, for example after a wash carried out by hand.

### Spin

Programme "SPIN" carries out a maximum spin (which can be reduced by using the correct button).

### Drain

This programme drains out the water.

### Quick 14'-30'-44'

Washing cycle suggested for small, lightly soiled loads. With this programme it is recommended to reduce the quantity of detergent normally used, in order to avoid unnecessary waste. Use the Option button to select one of the 3 Quick programmes.

### Dark Clothing

Programme designed to mix all dark garments and to avoid the loss of colour and the formation of creases. We recommend the use of liquid detergent.

### Shirts

The washing cycle is optimized to reduce the creation of creases, keeping an excellent washing performance. It is also possible to further reduce the spin speed, to ensure an easier ironing.

### Silk

Dedicated programme for silk fabrics that are machine washable. The rotations of the drum are delicate, the temperature does not exceed 30°C and the programme ends with a gentle spin.

### Woollens

Programme for machine washable woollen items.

### Handwash

Gentle programme for hand wash fabrics with a slow spin.

# 8. TROUBLESHOOTING AND GUARANTEE

If you believe the washing machine is not working correctly, consult the quick guide provided below which includes some practical tips on how to fix the most common problems.



## ERROR CODE FORMAT

- **Models with a display:** the error is shown by a number preceded by the letter “E” (example: E2 = Error 2).

Error shown	Possible causes and practical solutions
<i>E2 (with display)</i>	<b>The machine cannot load water.</b>
	Make sure the water supply tap is open.
	Make sure the water supply hose isn't bent, kinked or trapped.
	Make sure the drain pipe is at the proper height (see installation section).
	Close the water supply tap, unscrew the filler hose from the back of the washing machine and make sure the "anti-debris" filter is clean and not blocked.
	Check that the filter is not clogged or that there are no foreign bodies inside the filter compartment that can obstruct the proper flow of water.
<i>E3 (with display)</i>	<b>The washing machine does not drain water.</b>
	Check that the pump filter is not clogged or that there are no foreign bodies inside the filter compartment that can obstruct the proper flow of water.
	Make sure the drain hose isn't bent, kinked or trapped.
	Make sure the home drainage system is not blocked and is allowing water to flow through without obstruction. Try to drain the water in the sink.
<i>E4 (with display)</i>	<b>There is too much foam and/or water.</b>
	Ensure the correct amount of detergent is being used and the detergent is designed for use in a washing machine.
<i>E7 (with display)</i>	<b>Door problem.</b>
	Make sure the door is correctly closed.
	Make sure the clothes inside the drum are not preventing the door from closing fully.
	If the door is locked, turn off and unplug the washing machine from the electrical supply socket, wait 2-3 minutes and reopen the door.
<i>Any other code</i>	Turn off and unplug the washing machine, wait a minute. Turn on the machine and restart a program. If the error occurs again contact the <b>Lamona</b> Service line directly.

<b>Problem</b>	<b>Possible causes and practical solutions</b>
<b><i>The washing machine does not work / start</i></b>	Make sure the product is plugged into a working supply socket.
	Make sure power is on.
	Make sure the wall socket is working, testing it with another appliance such as a lamp.
	The door may not be correctly closed: open and close it again.
	Check whether the required program was correctly selected and the start button pressed.
<b><i>Water leaked on the floor near the washing machine</i></b>	Make sure the washing machine is not in pause or time delay mode.
	This may be due to a leak from the seal between the tap, supply hose and fill valve; in this case, replace it and tighten the hose connections correctly.
<b><i>The washing machine does not spin</i></b>	Make sure the front filter is correctly closed.
	The machine is fitted with a detection system that protects the load and product from damage if the load is not balanced before spinning. This may result in:-
	<ul style="list-style-type: none"> <li>• The machine attempts to balance the load, increasing the time of spin.</li> <li>• Reduction of the speed of spin to decrease vibrations and noise.</li> <li>• The spin cycle aborting to protect the machine and load.</li> </ul>
	If this is experienced remove the load de-tangle it, reload it and restart the spin program.
	This could be due to the fact that water has not been completely drained: wait a few minutes. If the problem persists, see Error 3 section.
	Some models include a "no spin" function: make sure it is not selected.
	Check which options are selected and their effect on the spin cycle.
<b><i>Strong vibrations / noises are heard during the spin cycle</i></b>	Excessive detergent can impede the spin cycle, ensure the correct amount of detergent is being used.
	The washing machine may not be fully levelled: if necessary, adjust the feet as indicated in the specific section.
	Make sure transport screws, rubber bungs and spacer tubes were removed.
	Make sure there are no foreign objects inside the drum (coins, hinges, buttons, etc...).

**The standard manufacturer warranty covers faults caused by electrical or mechanical faults in the product due to an act or omission of the manufacturer. If a fault is found to be caused by factors outside the product supplied, miss-use or as a result of the instructions on use not being followed, a charge may be applied.**

The use of ecological detergents without phosphates may cause the following effects:

- **cloudier rinse drain water:** This effect is tied to the suspended zeolites which do not have negative effects on rinse efficiency.
- **white powder (zeolites) on laundry at the end of the wash:** this is normal, the powder is not absorbed by fabric and does not change its colour.  
To remove the zeolites, select a rinse programme. In the future consider using slightly less detergent.
- **foam in the water at last rinse:** this does not necessary indicate poor rinsing. Consider using less detergent in future washes.
- **abundant foam:** This is often due to the anionic surfactants found in the detergents which are hard to eliminate from laundry.  
In this case, do not re-rinse to eliminate these effects: it will not help at all.  
We suggest conducting a maintenance wash using a proprietary cleaner.

If the problem persists or if you suspect a malfunction, immediately contact the **Lamona** Service line.

## Technical data

### Water pressure:

min 0.05 Mpa / max 0.8 Mpa  
(0.05 MPa dispenses approximately 1 litre of water in 10 seconds)

**Spin:** 1400 r.p.m.

**Power input:** 1600 W

**Power current fuse amp:** 10 A

**Supply voltage:** 220-240 V

By placing the  mark on this product, we are confirming compliance to all relevant European safety, health and environmental requirements which are applicable in legislation for this product.

**The manufacturer declines all responsibility for any printing errors in the booklet included with this product. Moreover, it also reserves the right to make any changes deemed useful to its products without changing their essential characteristics.**

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## **Your guarantee**

### **Product Guarantee Details (UK only)**

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**Your appliance has the benefit of a comprehensive manufacturer's guarantee which covers the cost of breakdown repairs. (Details of which are shown on your Proof of Purchase Document).**

- Any claim during the period of the guarantee (MUST BE ACCOMPANIED BY THE PROOF OF PURCHASE)
- The product must be correctly installed and operated in accordance with the manufacturer's instructions and used for normal domestic purposes.
- This guarantee does not cover accidental damage, misuse or alternations which are likely to affect the product.
- The guarantee is invalid if the product is tampered with, or repaired by any unauthorised person.

(The guarantee in no way affects your statutory or legal rights)

### **What to do if you need to report a problem-**

Please ensure you have ready:

- The product's model and serial numbers
- Howdens Proof of Purchase document
- Your full contact details

**Call the Depot number on your Proof of Purchase Document supplied with the product / kitchen.**

**Or**

**Call the Service Line on 0344 460 0006**

**\* Product installed within a domestic kitchen or non-domestic kitchen where 8 or fewer people are using the appliance.**

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# Product fiche pursuant to Delegated Regulation (EU) no. 1061/2010

Brand	LAMONA
Product name / Commercial code	LAM8775
Capacity cotton (kg)	9
Energy efficiency class, on a scale of A (more efficient) to G	A+++
Energy consumption annual (kWh/annum) - NEW (2010/30/EC)	218
ENERGY CONSUMPTION 60° FULL LOAD (kW) (2)	1.18
ENERGY CONSUMPTION 60° PARTIAL LOAD (kW) (2)	0.81
ENERGY CONSUMPTION 40° PARTIAL LOAD (kW) (2)	0.71
Power consumption off-mode and left-on mode (W)	0.45-0.90
Water consumption annual (l/annum) (3)	10600
Spin drying performance class from G (min) to A (max)	A
Maximum spin speed (rpm) (4)	1400
Moisture content % on dry load after max. spin (5)	44
Average washing time cotton 60C (full load) (min)	220
Average washing time cotton 60C (partial load) (min)	120
Average washing time cotton 40C (partial load) (min)	140
Duration of the left-on mode - New (2010/30/EC)	
Noise level washing Energy label classification EN 60704-4	48
Noise level spinning Energy label classification EN 60704-3	75
Built-in / Free standing	Built-in

1) Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load, and the consumption of the low- power modes. Actual energy consumption will depend on how the appliance is used.\n2) The "standard 60°C cotton" at full and partial load and the "standard 40°C cotton" at partial load are the standard washing programmes to which the information in the label and the fiche relates. Standard 60°C cotton and standard 40°C cotton are suitable to clean normally soiled cotton laundry and are the most efficient programmes in terms of combined energy and water consumption. Partial load is half the rated load.\n3) Based on 220 standard washing cycles for cotton programmes at 60°C and 40°C at full and partial load. Actual water consumption will depend on how the appliance is used.\n4) For the standard 60 °C at full and partial load or the 40°C at partial whichever is lower.\n5) Attained for 60 °C cotton at full and partial load or the 40°C at partial whichever is higher.\n6) Based on washing and spinning phases for the standard 60°C cotton programme at full load.



Product Serial Number  
(Place sticker here)

**LAMONA**  
Exclusive to Howdens Joinery Co.